IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jerald A. Hammann Examiner: Beth Van Doren

Serial No.: 09/840,332 Group Art Unit: 3623

Filed: April 23, 2001 Docket No.: H238.101.101

Title: SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAN

MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY

RESPONSE

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is in reply to the Non-Final Office Action mailed December 27, 2006. The following pending claims have not been amended.